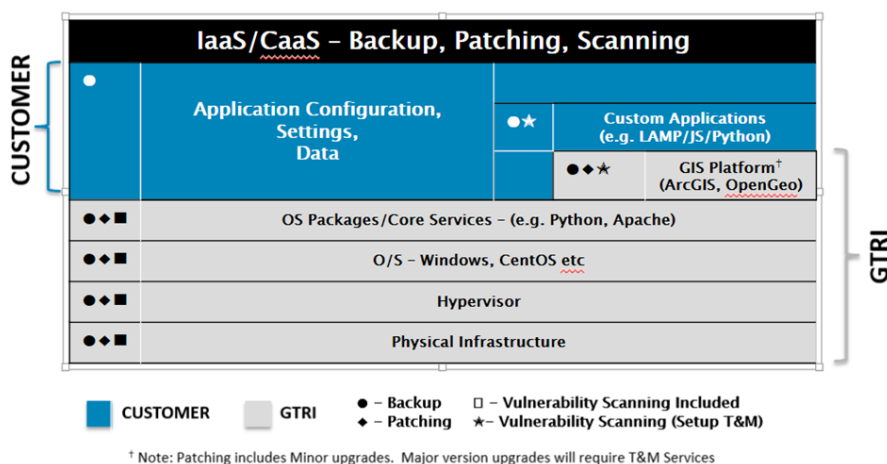


Standard Managed Services

GTRI provides two different managed service offerings for development and productions environments: Infrastructure-as-a-Service (IaaS), and Container-as-a-Service (CaaS).

- IaaS plan: GTRI will manage the configuration of the AWS account as well as the underlying infrastructure. The customer is responsible for the configuration and security of all applications deployed on the virtual server
- CaaS plan: GTRI will manage the infrastructure, up to and including the container runtime environment, everything 'outside the container'. Customers are responsible for providing GIS applications as containers and for security 'inside the container'



STANDARD SERVICES	IaaS	CaaS
EC2 Instance Management	✓	✓
VPC and IP Management	✓	✓
Storage Management	✓	✓
Database Management	✓	✓
Backup Management	✓	✓
Billing and invoice management	✓	✓
Project Deliverables	✓	✓
Continuous monitoring and support	✓	✓
Container Monitoring		✓
Security Services	✓	✓